What technologies are available to instructors?
https://oit.rice.edu/teaching-learning

Rice’s learning management system is called Canvas. Instructional systems or podiums are available in 99 classrooms and four computer teaching labs and enable faculty to teach using a variety of digital teaching tools. Canvas workshops are available (https://oit.rice.edu/canvas-workshops) and podium tutorials are available on request (https://oit.rice.edu/podium-training).

What research computing resources are available?
https://oit.rice.edu/research-computing

The OIT Center for Research Computing (CRC) provides shared facilities and services to support researchers across Rice and is the primary contact for all research-related service inquiries. Operating best-in-class, on-premise, shared facilities, the CRC can also facilitate access to regional, national, and commercial cloud facilities. The CRC provides user services and training as well as application and proposal consulting.

How can I securely store my data?
https://oit.rice.edu/services/storage-backup

A variety of storage options are available for your data and OIT can offer guidance in selecting the system that meets your needs. Security is one of the most important considerations when comparing storage and collaboration solutions. Rice storage systems are appropriate for all classifications of data.

How do I get computing help?
https://helpdesk.rice.edu/

OIT’s computing support staff helps with your computer, Canvas, classroom podiums and more. The OIT Help Desk is the central point of contact for technical support. Help Desk staff will answer your questions or route your service requests to your divisional representative so they can make an appointment to assist you in your office.
How do I buy a new computer?
https://oit.rice.edu/services/hardware-software
Your OIT divisional representative can guide you in what type of computer to buy so that your equipment meets the university’s standards. Purchasing procedures vary in each department so check with your area’s coordinator. We can also consult with you about special needs or help set up your new system.

How do I manage my email?
https://oit.rice.edu/services/email-calendar
Due to the sensitive university data you will handle as a faculty member, your email is managed through an internal campus mail system (https://ricemail.rice.edu). Your Rice email can be read using a variety of programs (including over the web). You can reset your NetID password or request an email alias at https://mynetid.rice.edu/.

What computing accounts are set up for me?
https://oit.rice.edu/services/accounts-access
Once your information is complete in Rice’s employee database, you can learn your assigned “NetID” and set your “NetID password,” which are your account name and password for several campus computing systems. Your NetID can be used in conjunction with Duo, a two-factor authentication service, for systems that require two methods of authentication (such as VPN and mynetid.rice.edu (Rice’s online account management system)). To learn more these resources, search in https://kb.rice.edu.

Tips and Best Practices
https://vpit.rice.edu/it-security
- Report a lost/stolen device
- Encrypt device or data
- Store and share data securely
- Dispose of computing resources
- Manage passwords

Rice Policies
https://vpit.rice.edu/policy
- 808: Protection of University Data and Information
- 832: Appropriate Use of Information Technology
- 841: Identity Theft Prevention Program

Regulatory Compliance
https://vpit.rice.edu/policy
- FERPA
- HIPPA
- GDPR

Security Awareness
Protecting Rice’s data and resources is everyone’s responsibility.
To learn about securing Rice information and protecting university resources, take the Rice Cyber Security Awareness Training by logging in to: https://canvas.rice.edu

How do I connect to the campus network?
https://oit.rice.edu/services/networks-wireless
Rice’s wired network is the most reliable way to connect to the internet on campus. To access it, use an ethernet cable to plug into the network port in your office. For wireless connections, use either Rice Owls, (encrypted and open only to the Rice community) or Rice Visitor (unencrypted and open to the public). If you are working from off campus, VPN gives you a secure connection to the campus network.